

Jose Angel Garcia

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EDUCATION

University of Dallas, Irving, TX
Masters of Science in Cybersecurity

December 2026

Austin College, Sherman, TX
Bachelor of Arts in Business Administration, Minors: Accounting and Spanish

SKILLS

Governance, Risk & Compliance: risk assessments, control reviews, audit prep, evidence collection, TPRM.

Frameworks: NIST CSF, NIST 800-171, NIST 800-30/53, ISO 27001, SOC 2, PCI DSS, HIPAA.

Security Fundamentals: vulnerability lifecycle, access reviews, OSINT, incident documentation.

Technical: Python, SQL, Bash, Linux basics; exposure to network analysis, scanning, and forensic imaging.

Tools: SIEM systems, endpoint security, network scanning tools, directory services, ticketing/GRC platforms.

WORK EXPERIENCE

Digital Realty, Cybersecurity Intern, Dallas, TX 2025

- Resolved 60+ security tickets in a ticketing system; triaged requests, documented actions/evidence, and reduced backlog while adhering to defined SLAs.
- Performed external attack surface and OSINT reconnaissance to identify publicly exposed assets/misconfigurations; documented findings with severity/impact and routed items into the vulnerability management process.
- Contributed to threat landscape summaries by researching active groups and indicators; highlighted relevant techniques and potential business impact to inform risk prioritization.
- Created and maintained third party risk records in a GRC/TPRM platform; initiated and tracked risk remediation requests with vendors and internal owners to support third party risk mitigation.

Pettigrew Luxury Furnishings, Assistant Director of Operations, Dallas, TX 2024

- Ensured secure handling of customer and vendor information in daily operations in line with company policy.
- Contributed to ~\$30K in revenue by breaking down workstreams, sequencing tasks, and driving follow through.
- Expanded the product catalog by ~400% (500+ new SKUs) while improving data consistency and item metadata.
- Produced monthly marketing materials; coordinated approvals and maintained organized content records.

Orion Lending, Account Executive, Irving, TX 2022 – 2023

- Served as a client facing liaison, training brokers on secure handling practices and acceptable use.
- Acted as primary contact for 200+ brokers; maintained accurate CRM records to support data quality and protection.
- Delivered platform training and job aids, improving adoption and reducing common support issues.

Austin College, Information Technology Assistant, Sherman, TX 2018 – 2021

- Provided hands on support for Windows/Mac labs and campus users; resolved login/access, printer, and file recovery issues.
- Supported scheduled campus wide upgrades; coordinated classroom A/V setups and basic change documentation.
- Practiced careful handling of user devices and media, following basic chain of custody and privacy expectations.

LEADERSHIP & VOLUNTEER EXPERIENCE

University of Dallas ISSA Subchapter, Treasurer; Vice President 2025 – Present

University of Dallas Sigma Iota Epsilon, Member 2025 – Present

Austin College Rho Lambda Theta Fraternity, Treasurer; Vice President; President 2018 – 2022